




A brand of  **legrand**

A businessman in a dark suit and tie is shown from the chest down, holding a white smartphone. The background is a blurred cityscape at night. Overlaid on the image are several digital elements: a glowing blue line graph, a semi-transparent globe of the Earth, and several white rectangular frames. The overall aesthetic is futuristic and tech-oriented.

Digital technology at the service of well-being

About us

The application of technology to socio-health transformation is our main commitment with clients and society in general.

30% of our budget dedicated to R+D+i



Present in more than 40 countries



More than 1.000.000 users are assisted with our technology

Committed to quality, security and the environment

ISO 9001
ISO 27001
ISO 14001



More than 30 years of experience



A CONNECTED WORLD
People centered services

04

DIGITAL ECOSYSTEM
Infinite possibilities

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INDEPENDENT LIVING
Comfortable and safe at home

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ASSISTED LIVING
Safety, efficiency and mobility

08

eHEALTH
Connected health

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A connected world

Digital technology is being introduced into our daily lives with increasing force taking us to an intelligently connected world. Mobile applications, cloud-based systems and the Internet of Things (IoT) have created an environment that allows access to information from anywhere at any time.

The world of assistive technology, previously based on analog infrastructures, is undergoing an accelerated evolution towards the digital world. Analog telephony lines are being replaced by exclusively digital communication networks where the possibilities are unlimited.

In less than a decade, analogue communication lines will become obsolete in many countries, opening the way to a new model of information management and service provision, safer and of higher quality. Neat, a reference in socio-health technology is aware of this transition and is already offering a wide range of devices and platforms adapted to the digital world of the present and the future.



Advantages of digital technology:

- Always connected, greater security
- Management of a large volume of data
- Access to information at any time and in any place
- Monitoring and analysis of daily routines in real time
- Cost optimization
- Platform interoperability
- Easy and fast installation
- More time for attention

Digital ecosystem

The transition from the analogue to the digital world offers a great challenge to technology companies and service providers: they must be able to offer a powerful and secure platform that supports socio-health products and services.

In its constant commitment to innovation, Neat has not hesitated to respond to this challenge and has therefore developed a digital ecosystem based on the cloud. This ecosystem integrates the digital devices of homes, residential centers and service centers with other systems and services such as monitoring centers, mobile applications, web portals and information management solutions.

Likewise, digital transformation, as a disruptive process, has given Neat the opportunity to reconstruct its strategies and to create completely renewed service models, adapted to people and current and future needs.



Comfortable and safe at home

Independent living

In Neat, we work so that the elderly and dependents can stay in their home for longer and enjoy independence, mobility and well-being.

Our solutions developed from end to end, focused on the person, make it possible to offer a high-quality digital telecare service, 24 hours a day, every day of the year.

Likewise, our technology is designed to create intelligent homes in which all of its systems are connected to the cloud, in order to offer personalized attention, constant monitoring, prevent diseases, generate a safe environment, optimize resources, analyze daily routines and respond to the needs of each user in an accurate and immediate way.

The tranquility of users, of their relatives, of providers of services and of caregivers is our premise.



Telecare

NOVO is a digital ecosystem of telecare based on the cloud that guarantees an increase in security. It is connected to the Management Portal informing about its status permanently. It allows an intelligent analysis of the daily activities of the users to give an individualized attention, it can be integrated with telemedicine peripherals and works as a platform to create a connected digital home. Neat technology is prepared to offer advanced telecare services that locate the users in the center and generate ideal conditions for them to live safely and autonomously much longer in their own home.



NOVO

Mobile telecare

For people who want to enjoy telecare services not only at home but anywhere they are, Neat has dedicated terminals, ideal to offer mobile telecare services that, among other advantages, inform about the user's location. Neat also offers telecare through mobile applications that can be adapted to people with special needs.



NEMO

Peripherals

Among the solutions of a digital home that Neat offers are multiple peripherals such as push buttons, vital signs monitoring systems, location devices, fall, temperature, smoke, movement, gas and water detectors, presence in bed, home automation, actimetry and wearables, as well as devices to manage the opening of doors and the switching off and on of lights. All of them help create a connected and more secure environment.



SMILE

Management platforms

Telecare services

Online platform designed to manage telecare services. NEAT offers the SAAS (Software as a service) model thus eliminating the initial investment. This system allows geographical relocation, optimizes human resources and promotes teleworking.



Tele24W



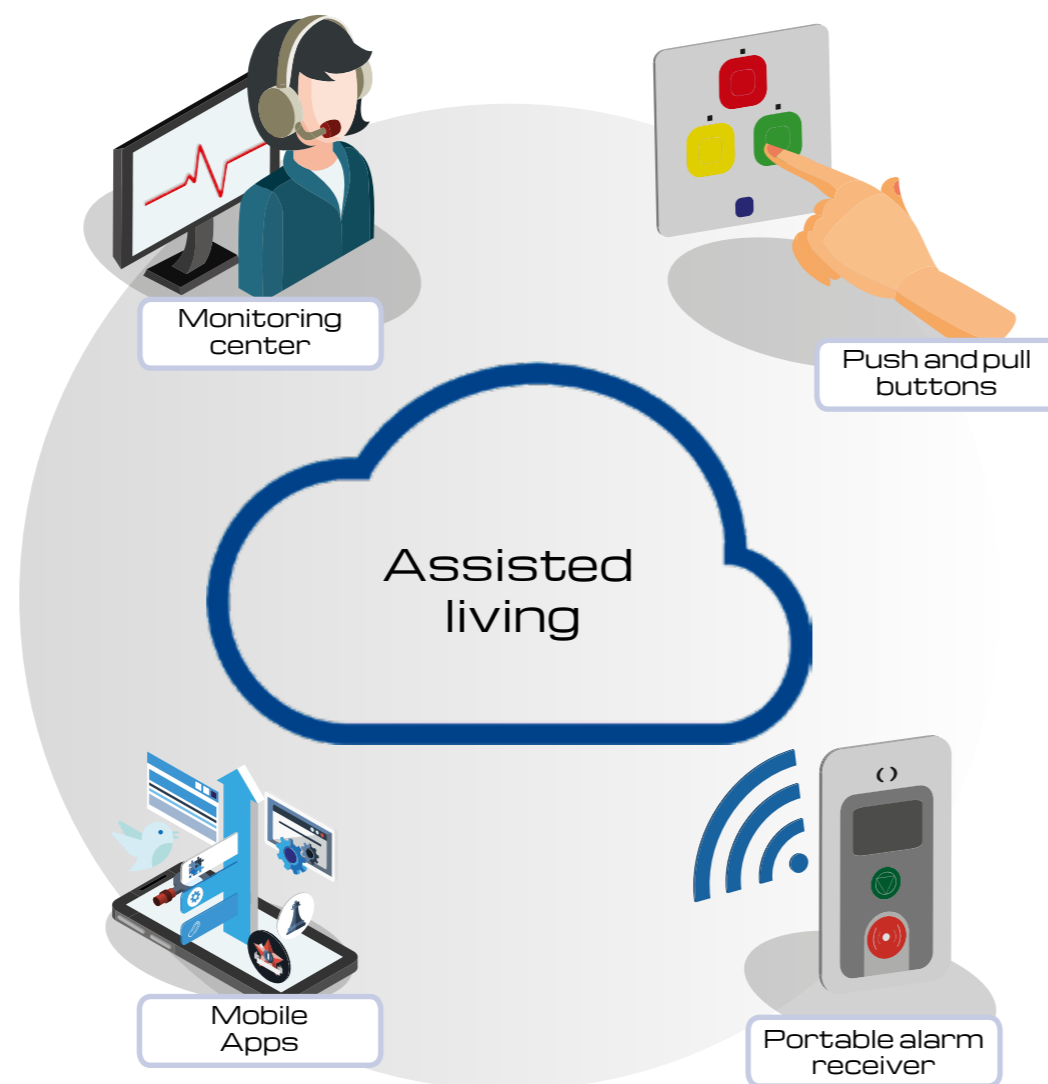
Assisted living

Healthcare centers, hospitals and other care centers seek to ensure that their processes are as efficient as possible in order to be able to offer personalized attention, go immediately in case of emergency, give security to both patients and caregivers and offer peace of mind to family members.

Neat offers technology that helps organize daily workflows more effectively so that caregivers can reduce stress and spend more time with residents.

Big advantages:

- **Cost savings:** installations without affecting daily operations, with minimum infrastructure requirements, without construction works and in record time.
- **Scalability:** the initial investment is minimized. Systems prepared for the future with the ability to expand at any time.
- **Flexibility:** no stress for residents, very easy to maintain, improving the quality of care.
- **Traceability:** the care actions of caregivers are stored in order to ensure the best practices and efficiency of the staff.



Nurse call system

Neat is the leading company in wireless call solutions; its wireless push buttons and bathroom pull buttons guarantee that the resident can request help 24 hours a day from their room, bathroom or common areas.

All alarms can be sent to the TREX System, the core of the Neat Service Systems. Thanks to its portability, it provides total mobility to caregivers.



Management platforms

D-SERVER

It is an IP solution for centralized monitoring and management of nurse call, wandering control and panic button systems. It allows providing intelligence to technological solutions of services, thanks to its powerful software designed specifically for residential care. It can work in local installations or in cloud installations, managing a network of centers.

ALMA

It is an alarm management system based on the cloud designed to perform an advanced analysis of information. This system does not require installation and guarantees a wide coverage, low maintenance costs and interoperability with other systems. ALMA offers a multi-channel communication by taking advantage of the benefits that WIFI, 3G / 4G allow in the handling of data and the advantages that GSM and VoIP offer in the communication with voice. It includes a mobile application with voice assistance service that allows carrying out an intelligent attention to alarms in any place and at any time. Likewise, ALMA is the ideal solution in actimetry projects.

D-POS system

This solution covers two essential needs: it allows residents to move freely through the centers and facilitates the work of professionals.

To achieve these objectives, the D-POS System creates safe and controlled areas for residents and allows an intelligent management of four fundamental services:

Wandering control

In the event that the resident accesses through a restricted or dangerous area, the caregivers receive an emergency alarm that identifies the user and the area that he/she intends to cross.

Indoor positioning

This solution identifies the area where residents are located, allows them to walk safely and send alarms in case of emergency.

This type of positioning avoids expensive GPSs or large Wi-Fi deployments.

Panic button

It allows caregivers to request help. When this button is activated, the wristband sends an alarm indicating the area of the center in which the caregiver is located.

Access control

Intelligent solution, configurable, able to discriminate accesses and time slots.



eHealth

Within the immense range of possibilities and applications that the digital world encompasses are telemedicine services. In this field, Neat has already come a long way thanks to the development of solutions designed to offer a personalized attention plan, aimed at promoting self-care, prevention of chronic diseases and the integration of social and health services.

Our personalized care plans are integrated into a cloud-based platform and are managed from the care centers.

Neat telemedicine solutions are prepared to prevent, detect and control risk situations at all levels that define models such as the Kaiser Permanente Pyramid: high complexity patients, high-risk patients, chronic patients, as well as the rest of the population.



Advantages:

- Online management platform
- Cost-effectiveness, adherence to treatment and empowerment of patients
- Event management: vital signs measurements, follow-up calls, reminder of medication
- Data security and accessibility from anywhere and at any time
- Portability
- Agility in decision making
- Reduction of workload for health professionals
- Greater efficiency and quality of care

Social perspective

Home assistance to people with a high level of dependency.

Support to caregivers. Home help services.

Investment in social volunteering. Prevention services.

Health perspective

Complex chronic patients: improve their situation. Prevent their hospitalization.

Chronic patients with higher risk. Specific intervention. Early diagnosis.

80% of chronic patients Promotion of healthy lifestyles.

Adapted from Kaiser Permanente pyramid

Integration of telemedicine with digital telecare

NOVO has a Bluetooth module that makes it possible to communicate with vital signs measuring devices, such as blood pressure meter, thermometer, pulse oximeter, ECG, spirometer, and so on.

Similarly, NOVO works as a hub capable of communicating with up to 48 wireless peripherals simultaneously, which opens the door to a connected digital home.

In Neat, we offer a care plan focused on the person that covers the social and health levels.





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