legrand | care

NOVO CMP BI

Same CMP more features

CMP-BI is an exceptional extension of CMP, designed to enhance business intelligence and data analysis capabilities.
With CMP-BI, users can gain valuable insights from the data collected by telecare devices, empowering them to make well-informed decisions.
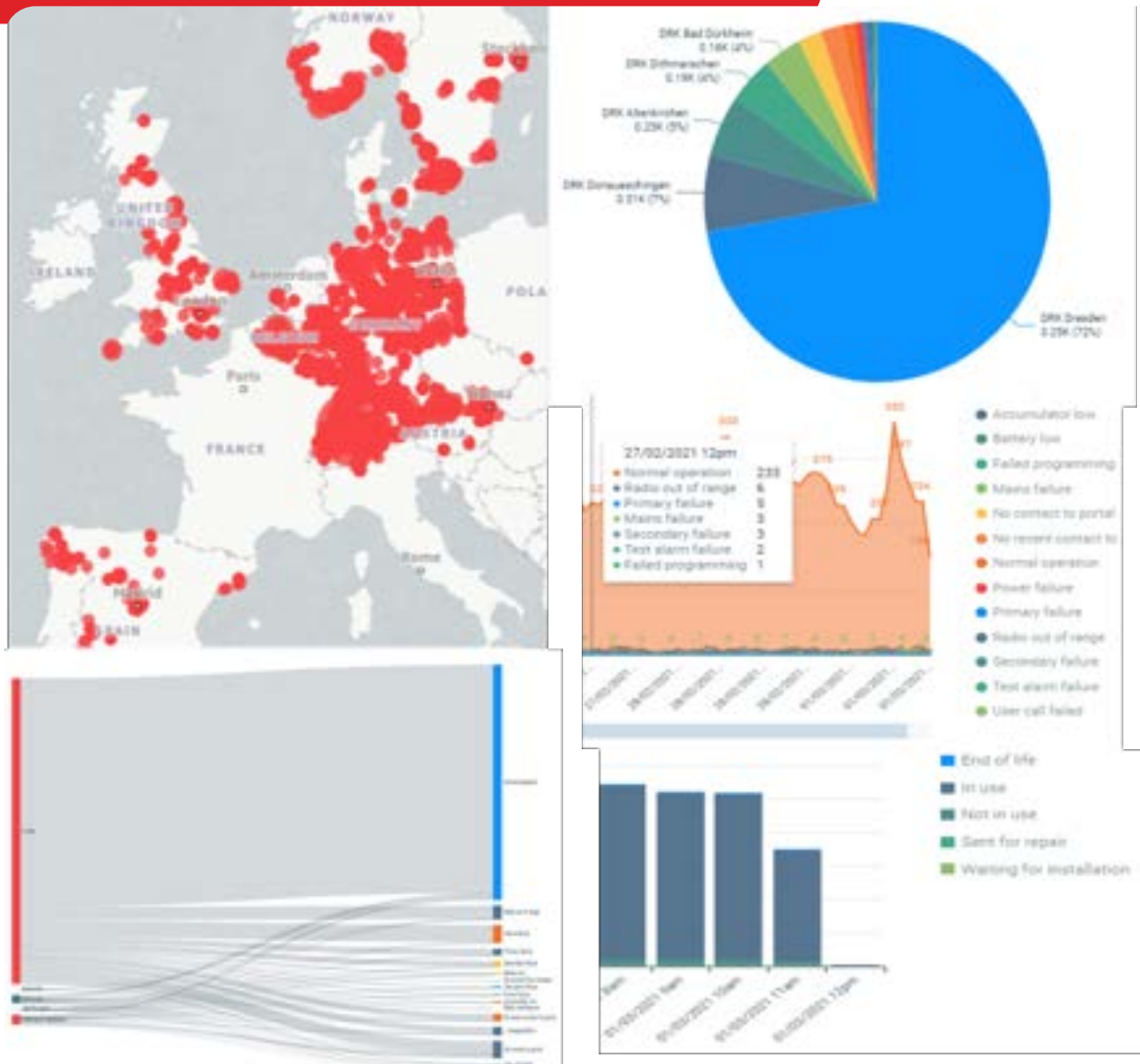
CMP BI is an extension of CMP

Displaying real-time information with filtering capacity by various indicators, integrated with CMP and aimed at both Legrand Care operators and its customers in an operational dashboard.

Data access restriction depending on CMP permissions.

Smart notifications are sent to the customers and support team based on rules (new incidents, trends, ..)

Fact-based decisions when data is easily available.

Incident early detection through advanced analysis and smart notifications.

Powerful architecture scalable and flexible that will allow more features in the future; Quick dashboards development, integration with new endpoints, new use cases...

Advanced Data Visualization:

CMP-BI provides a comprehensive and intuitive graphical representation of the installed base and its evolution. This allows users to quickly grasp the overall status and trends of their telecare devices, enabling them to identify patterns and anomalies easily.

Configurable KPI Display:

Users have the flexibility to customize the display of key performance indicators (KPIs) according to their specific requirements. This allows them to focus on the metrics that matter most to and gain deeper insights into the device's performance and usage.

Error Analysis Heatmap:

CMP-BI offers a heatmap feature that facilitates error analysis. By visualizing errors and issues in a heatmap format, users can quickly identify areas of concern and take proactive measures to address them.

Geographical Device Distribution:

CMP-BI enables users to visualize the geographical distribution of their telecare devices on a map. This feature provides valuable insights into the concentration of devices in specific regions or areas.

Early Incident Detection:

CMP-BI employs advanced analysis techniques to detect incidents and issues at an early stage. By applying sophisticated algorithms and data processing, the system can identify anomalies, patterns, and trends that may indicate potential problems. This proactive approach allows users to take prompt action and mitigate risks before they escalate.

Flexible Configuation of Analysis Criteria
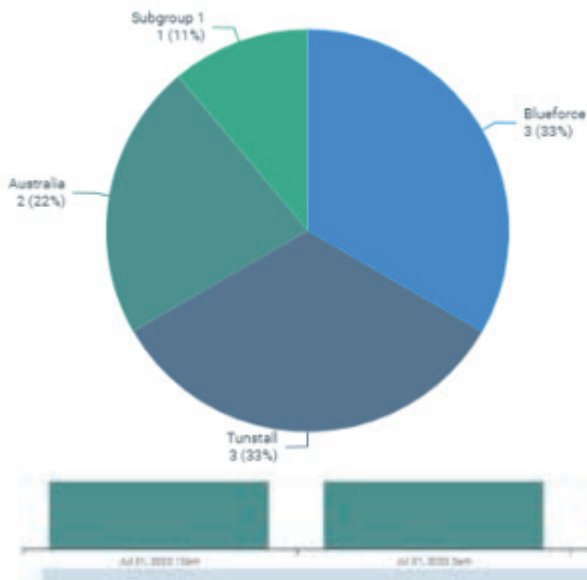
Users can easily configure analysis criteria based on their specific needs using CMP-BI. With just a few mouse clicks, they can define the parameters for data analysis, such as timeframes, device types, and specific metrics.

This flexibility ensures that users can perform indepth analysis tailored to their unique requirements.

Powerful and Scalable Architecture

CMP-BI boasts a powerful, scalable, and flexible architecture that lays the foundation for future expansion and feature enhancement. The system allows for quick development of custom dashboards, seamless integration with new endpoints or data sources, support for new use cases, and the implementation of smart notifications. This adaptability ensures that CMP-BI can evolve alongside the changing needs and technological advancements in the telecare industry.

Overall, CMP-BI empowers businesses to unlock the full potential of their telecare device data. By providing advanced analytics, intuitive visualizations, and configurable analysis criteria, CMP-BI enables businesses to make data-driven decisions, enhance operational efficiency, and deliver better outcomes for their customers.